



## The Best Ways To Report Your Power Outage

*Help KEC restore your power as quickly as possible by using one of three reporting methods*

**W**hen your power is out, you want to do everything possible to get it back on again as quickly as possible. To make sure that happens, members should use the following methods to report power outages:

1. Call Kay Electric's dispatch office at **800-535-1079**.
2. Text using Kay Electric's outages texting service.
3. Report the outage online using SmartHub.

When you report an outage using one of these three methods, your information is placed into Kay Electric's Outage Management System (OMS). It also assures you that your outage is recorded.

As outage calls populate the co-op's automated system, the OMS is able to "predict" where and what device is the probable cause of the outage. In many cases, Kay Electric's line crew knows exactly where to go before they leave the office. This saves time and money for everyone involved.

While it is certainly acceptable for members to report a power outage by calling board members or co-op employees, doing so slows the restoration process because that individual must call dispatch on your behalf and relay your account information. The same situation occurs when a member reports an outage on Facebook. Outages relayed via Facebook are not entered into the OMS and must be relayed through Kay Electric employees. Often the Facebook message fails to include complete account information. For your sake, please don't use Facebook to report outages.

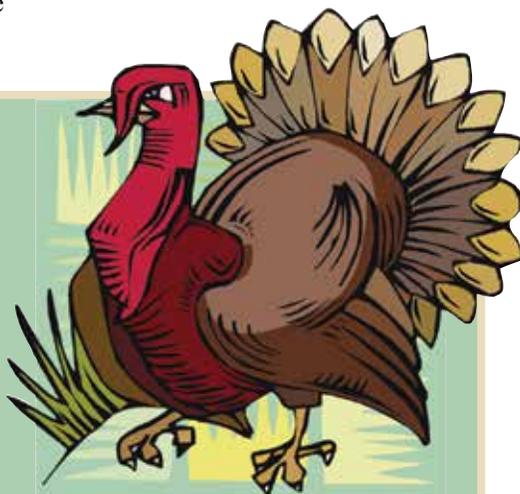
If you need assistance setting up your smartphone or iPad with the SmartHub app or outage texting, please call Kay Electric. We are happy to help you get set up so you can enjoy less time in the dark. Thank you for helping us serve you better!

To get onboard with outage texting or SmartHub, please call **800-535-1079** or visit [www.kayelectric.coop](http://www.kayelectric.coop) for more details.

### HOLIDAY HOURS

Kay Electric Cooperative will close November 23-24 for Thanksgiving.

From all of us at Kay Electric, please have a safe holiday!



Kay Electric Cooperative  
300 W Doolin Ave • PO Box 607  
Blackwell, OK 74631

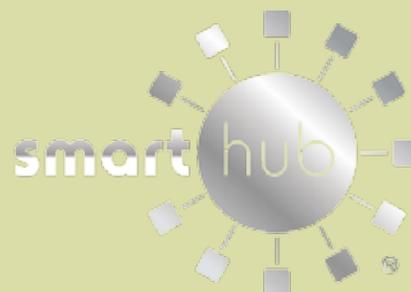
Tele: (580) 363-1260  
Toll Free: **(800) 535-1079**

[www.kayelectric.coop](http://www.kayelectric.coop)



### Convenient Bill Paying Options

-  Pay online using our secure site at [www.kayelectric.coop](http://www.kayelectric.coop)
-  Pay via telephone during office hours by using a major credit card at **800-535-1079**
-  Pay in person at KEC or use our 24-hour payment drop box in Blackwell



### BOARD OF DIRECTORS

- District 1.....Jake Olsen
- District 2.....Chad Otto
- District 3.....Ron Shoffner
- District 4.....Max Hohmann
- District 5.....Mike Lebeda
- District 6.....Brady Hostetler
- District 7.....Kent McAninch
- District 8.....Dr. Tim Blanton
- District 9.....Verl Brorsen

General Manager/CEO  
Tim Rodriguez

## Light Up The Night

Studies show that security lights enhance the safety and security of homes and businesses. If you'd like to protect your property by installing a security light, your electric co-op can help. Kay Electric offers high pressure sodium security lights for members. Choose from the following options:

- 100-watt high pressure sodium light installed on an existing meter pole and connected to an existing service line for \$7.50/month. This includes the electricity the light uses, as well as any maintenance needed on the light.
- 100-watt high pressure sodium light installed on an existing pole other than your meter pole—includes usage but no maintenance at \$10.50 a month.

If additional poles or secondary spans of wire are required, please add \$3 per month to the rates listed above.

Members also have the option to own the light and maintain it themselves. Members who choose this option, pay one price that includes installation plus the monthly energy use.

For complete details on KEC security lights, please visit [www.kayelectric.coop](http://www.kayelectric.coop) or call 800-535-1079.

## \$25 is hiding in this issue!

Please read your newsletter carefully. If you spot your account number hidden in these pages, please contact Kay Electric immediately to claim a \$25 credit on your electric bill. If no account numbers are claimed, the prize money will carry over to the next month for a maximum bill credit of \$50.

**800-535-1079**  
**contact@kayelectric.coop**

## Understanding Energy Demand and Purchasing

**Y**ou may not think you need to have an understanding of energy demand and purchasing, but do you ever look at your energy bill and wonder what it all means? If your answer to that question is “yes,” then you might be interested to learn how demand impacts your utility bill.

To start, it is important to understand how electricity is made and how it is delivered to your home.

Before Kay Electric Cooperative can send electricity to your home, that electricity needs to be generated by a generation and transmission cooperative (G&T). Once the electricity has been generated, it travels over high-voltage transmission lines to substations, where the voltage is reduced to a safer level. The electricity then travels over distribution power lines and finds its way into your home. So, while you pay your bill to us, your electric distribution cooperative, we don't actually generate the electricity you use. That is the job of the G&T.

We do help to determine how much electricity our members need to power their homes and businesses, and you play a big part in determining how much electricity the G&T needs to create in order to keep the lights on in our community. That is where these terms “consumption” and “demand” come in.

Consumption is measured in kilowatt hours (kwh). Demand is measured in kilowatts (kW). A lightbulb “consumes” a certain number of watts, let's say 100 watts per hour. If that lightbulb stays on for 10 hours, it “demands” a certain number of kilowatts (in this case, 1 kW) from the generation station producing electricity. Now, if you turn on 10, 100-watt lightbulbs in your home for one hour, you are still consuming the same number of kW. However, you are placing a demand on the utility to have those kW available to you over the course of one hour, instead of ten. This requires the generation and transmission plant to produce more power in less time in order to meet your demand.

Kay Electric Cooperative purchases kilowatt hours from the G&T based on the average demand of our members. Peak demand refers to the time of day when the demand for electricity is highest. This is typically during the evening when families return home from work or school, cook dinner and use appliances the most. Using electricity during this peak demand period costs more to both Kay Electric and to our members.

Demand is the reason your electricity bill fluctuates season to season and even year to year. Generating and distributing power can be a complicated business, but rest assured Kay Electric will always meet the necessary demand to provide safe, reliable and affordable electricity to your family.

### Energy Efficiency Tip of the Month



Spending more time in the kitchen during the holiday season? Here's one way to be more energy efficient: Unplug small kitchen appliances, like toaster ovens and microwaves, when not in use. You could save \$10 to \$20 per year.

SOURCE: US DEPARTMENT OF ENERGY

# KEC Is Thankful For You!

## Members make it pleasant to provide electricity

**W**hen you work for an electric utility, not every day is a walk in the park. Tornadoes, ice storms and other weather related events knock out power at the most inopportune moments—in the middle of night, on holidays or during a family reunion. When that happens, your Kay Electric employees must go to work, no matter what is happening, what time it is, or how cold, wet or hazardous the weather is outside.

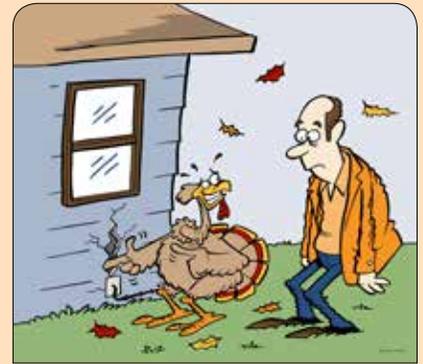
On these occasions, it's uplifting for your co-op team to hear from co-op members who express their thanks and appreciation by posting comments on Kay Electric's Facebook page, calling the office, or dropping a note in the mail.

If you've visited your co-op Facebook page recently, you'll notice it is filled with positive comments from members. Some might consider these comments to be an indication of member satisfaction, but we think it's a good measure of our quality membership as well. Kay Electric members represent what's great about rural living and rural people.

We are fortunate to work for members who appreciate our work and make us feel like family.

This Thanksgiving, all of us at Kay Electric Cooperative are thankful for you!

HIDDEN ACCT#1396201



## Before It Gets Too Cold...

### A winter "to do" list

- Replace your old electric space heaters with newer models that feature automatic shut-off switches and non-glowing heating elements. And keep them at least three feet away from flammable fabrics, like curtains and sofa covers.
- Check around windows, doors and electrical outlets for air leaks, and around wall penetrations for cables and phone lines, where cold air can sneak into the house. Caulk holes and replace worn-out weather-stripping. Do this on the inside and outside of the house.
- Change the batteries in your carbon monoxide detectors and smoke alarms. Don't have any detectors? Get some now.
- Keep fire extinguishers around the house and teach everyone in the family how to use them.
- If your windows are drafty, double them up with storm windows or by attaching plastic film on the inside of the glass panes.
- Have your heating system inspected. This is an annual necessity. A qualified contractor can let you know if your system is in good enough shape to make it through the winter.



## Everyone needs a backup plan.

### Be prepared for power outages with a Generac automatic standby generator

Kay Electric Cooperative is a licensed Generac dealer and installer. Please call our office at **800-535-1079** or **580-363-1260** with any questions or to set up your free on-site evaluation!



## Watch Those Candles

### *Flickering flames can be hazardous*

**W**ith candles that fill your home with the scent of apple pie, cinnamon buns, snicker doodles and pumpkin pie, it's no wonder homeowners enjoy burning them, especially during the holidays. But candle can be hazardous if not used properly.

According to the National Fire Protection Agency (NFPA), home candle fires increase during the holiday season. Candle fires occur most often in the bedroom (45.2 percent), the family room (17.5 percent) and the bathroom (11.2 percent). Materials typically ignited by candles include cabinets, bedding, pillows and curtains. Most startling: 85 percent of candle fire incidents were started because of consumer misuse.

Below are some tips for keeping you and your family safe when using candles:

- Extinguish all candles when leaving the room or going to sleep.
- Keep candles at least one foot away from things that can catch fire, such as clothing, books and curtains.
- Use sturdy candle holders that won't turn over easily and are made of material that cannot burn. Also, the candle holder should be large enough to collect dripping wax.
- Keep candle wicks trimmed to one-quarter inch and extinguish taper and pillar candles when they get to within two inches of the holder. Extinguish votives before the last half-inch of wax starts to melt.
- During power outages, avoid having to carry a lit candle. Use flashlights instead.
- Don't use candles in bedrooms/sleeping areas.

Please contact your co-op with your electrical safety questions or concerns at **800-535-1079**, or visit our website at **www.kayelectric.coop**.

## Recipes

### Jalapeno Popper Spread

Contributed by Mary Kerfoot, Perry

#### INGREDIENTS

- 2 8oz. pkg of cream cheese
- 1 cup mayonnaise
- 1 4 oz can of chopped green chilies
- 1 4 oz can chopped jalapenos (drained)
- 1 cup fine shredded cheese

#### DIRECTIONS

Stir together cream cheese and mayo in a large bowl until smooth.

Stir in the green chilies and jalapenos.

Pour mixture into microwave safe dish.

Put cheese on top and microwave 3 minutes.

HIDDEN ACCT# 268906



## FOR SALE

by Kay Electric Cooperative

2010 Ford F550 Ext. Cab 4x4

ETI Unit MOD# ETC37-IH

123,800 actual miles VIN# 1FDAX5HY1AEA82859

ETI Unit YR 2005 VIN# 0605C73691

Engine 6.8 L Triton V10Gas

Auto Transmission

Condition: Fair

Regular Maintenance (records available)

For Sale by Sealed Bid Only! **Bid deadline is Wednesday, Nov. 1 at 4 pm.** If you have questions or need a bid form, please call Paul Epperly, Kent Helberg or Brandon Weant at **800-535-1079** or **580-363-1260**.